

DMG MORI LifeCycle Services

DMG MORI

DMG MORI Service *Plus* – Our protection shield for your productivity!

Our products,
your security!

Inspection *Plus*

ServiceCompetence *Plus*



Maintenance *Plus*



As soon as
you buy a new
machine

**benefit from
Service *Plus*!**

DMGMORI.COM

Reliable production with our protection shield for maximum machine availability.

Inspection Plus – The first step to top performance.

You always know what's going on with our inspection agreement. You receive a detailed status report from our service experts after the inspection.

ServiceCompetence Plus – Become a maintenance professional with our support.

We work together with you to maintain your machine showing you every step necessary, so you can carry out future maintenance on your own.



Maintenance Plus – Our professional maintenance reduces unscheduled down times.

Manufacturer maintenance for maximum machine availability. You benefit from top conditions with our regular maintenance.

Your benefits

- + **20% price saving** compared to a one-off booking
- + **10% special discount** on all services and spare parts identified as necessary during the maintenance or inspection
- + **Maximum machine availability**, reduced operating costs
- + **Maintenance or inspection intervals that can be planned**



DMG MORI Service Plus

Inspection *Plus* – Regular inspection for reliable production.

With Inspection *Plus* you receive a detailed status report after every 4,000 machine hours. For you, regular inspection means more reliable production.



What Inspection *Plus* includes

- + **Check of the media supply** including pneumatics, hydraulics, cooler and ventilation, central lubrication
- + Depending on the type of machine: Inspection of the covers and windows, main and axis drives, tool changer and magazine, etc.
- + Handover and **discussion of the inspection report**
- + **Term:** 3 years (new machines), 2 years (existing machines)

Your benefits

- + Fixed prices including travel to and from the site
- + Predictable inspection and operating costs
- + 10% special discount on all additional services and spare parts identified as necessary during the inspection



DMG MORI Service Plus

Maintenance *Plus* – Professional maintenance for maximum availability.

The maintenance agreement to boost your productivity. Our experts carry out maintenance adapted to the condition of the machine using a maintenance checklist.



What Maintenance *Plus* includes

- + **Extensive manufacturer maintenance** carried out by our service professionals
- + **Replacement of all necessary wear parts**, such as wipers, filters, filter pads and brushes
- + **Scope of the maintenance adjusted to machine running time requirements**
- + **Term:** 3 years (new machines), 2 years (existing machines)

Your benefits

- + Fixed prices including travel to and from the site
- + Price saving compared to a one-off booking
- + Predictable inspection and operating costs
- + 10% special discount on all additional services and spare parts identified as necessary during the inspection



DMG MORI Service *Plus*

ServiceCompetence *Plus* – Become a maintenance professional with our support.

Become a maintenance professional with the help of DMG MORI: our experts provide on-site customised maintenance training directly on your machine. Simply service your machine yourself in future.



What ServiceCompetence *Plus* includes

- + **Regular execution** of the 1st service
- + **Extensive instruction** for future servicing
- + **Wear-part package**
- + **iKey** (Inspection Keys)

Your benefits

- + Optimum preparation for servicing your machine yourself
- + Attractive package with iKey, instruction and maintenance parts
- + On-site machine-specific maintenance training

We are raising our maintenance intervals from 2,000 to 4,000 operating hours!

Permanent **improvement in the quality of our machines** has enabled us to lengthen the maintenance intervals for DMG MORI machines. For you, this means: **lower lifecycle costs, fewer downtimes and even better planning of maintenance measures.**

Your benefits

- + Lower lifecycle costs for your machine
- + Fewer downtimes
- + Even better planning of maintenance measures

DMG MORI Services GmbH
Gildemeisterstraße 60, D-33689 Bielefeld
Tel.: +49 (0) 52 05 / 74-0, Fax: +49 (0) 52 05 / 74-32 65
info@dmgmori.com, www.dmgmori.com



Available for you around the clock:

service-hotline.dmgmori.com

You will find all DMG MORI contacts / addresses at:
locations.dmgmori.com

